

Support from CAD CAM Systems

If your company has a current maintenance agreement with CAD CAM Systems, you can contact us for help with installation issues, application questions or problem files.

E-mail and Phone Support

We are available by phone Monday-Friday from 7:00 am to 5:00 pm.

Support Staff 815-399-4433 Ext 2 support@cadcamsystemsinc.com

Brad Hollandsworth Ext 110 BH@cadcamsystemsinc.com
Installation problems, PowerSHAPE support, PowerINSPECT support

Jason Glidden Ext 103 JG@cadcamsystemsinc.com
FeatureCAM sales, support and training

Mark Hepworth Ext 104 MH@cadcamsystemsinc.com
PowerMILL support and training

Andy Bergstrom Ext 108 AB@cadcamsystemsinc.com
Post problems, PowerMILL & PowerSHAPE sales & support

Jeanne Bergstrom Ext 100 JB@cadcamsystemsinc.com
Licensing, maintenance renewals, training scheduling

Website

www.cadcamsystemsinc.com

We have a full website updated regularly with content that is relevant to you. Our Answer Page has many support documents and downloads, including Sentinel drivers, FTP program and instructions and the CCSI Installation Utility. The Answer Page can help you solve problems and use your software more efficiently.

FTP site

We maintain a full FTP site for our customers to upload problem files for us or to get the latest updates to their software. Check the Answer Page on our website www.cadcamsystemsinc.com to download an FTP program and instructions, making it easy to install, configure and use.

Remote Support

We have the capability to connect to your computer via the internet and provide instant support to solve your technical issues quickly. Call our support line 815-399-4433 x2 for instructions on how to get this set up.